VAN WEST COLLEGE

SERVING UP

smiles & coffee

ENGLISH FOR BARISTAS



UNLOCK THE TRUE EXPERIENCE —
BECOME A PROFESSIONAL BARISTA

CUSTOMER SERVICE INSIGHTS

Explore the role of a barista and develop essential skills for working in a café

SKILL DEVELOPMENT & PRACTICE

Enhance essential customer service skills through role-playing and contextual exercises

JOB APPLICATION MASTERY

Learn to create effective resumes and prepare for interviews tailored to barista positions



CANADA VANCOUVER | KELOWNA

www.vanwest.com

#VANWEST @VANWESTCOLLEGE

VAN WEST COLLEGE

ENGLISH FOR BARISTAS





COURSE INFORMATION

AVAILABLE LOCATION
Vancouver

CLASS & DURATION
30 lessons per week | 4 weeks

COURSE STARTING DATES (2027)
Jan 4, Feb 1, Mar 1, Mar 29, Apr 26, May 25,
Jun 21, Jul 19, Aug 16, Sep 13, Oct 12, Nov 8, Dec 6

ENGLISH REQUIREMENT
VanWest Level 5 +

TIMETABLE	
TIME	**MONDAY - FRIDAY**
08:30 - 10:10	**English Class** General English *or* English for Academic Purposes (EAP) *or* English for Business (Level 7+) *or* Speak Up (Level 5+) *or* Marketing English Bootcamp (Level 5+)
10:20 - 12:00	
12:00 - 13:00	Lunch
13:00 - 13:50	**ENGLISH FOR BARISTAS**
13:55 - 14:45	

COURSE OVERVIEW

BARISTA TRAINING

Students will develop communication skills for café environments, including café terminology, order-taking, customer service, food safety, and handling special requests. The course also covers basic coffee-making, café operations, workplace role plays, resumes, job applications, and interview practice.

WEEKS	KEY TOPICS
WEEK 1: DISCOVERING CAFÉ CULTURE	Coffee & Café Vocabulary • Barista Roles & Responsibilities • Café Equipment Customer Service Language • Taking Orders • Handling Common Customer Situations
WEEK 2: THE ART OF COFFEE MAKING	Brewing Vocabulary • Giving & Following Instructions • Describing Preparation Methods Customizing Drinks • Clarifying Customer Preferences
WEEK 3: CREATING THE CAFÉ EXPERIENCE	Espresso & Milk Vocabulary • Serving Customers • Menu Language • Café Branding Workplace Communication • Practical Café Simulation
WEEK 4: LAUNCHING YOUR BARISTA CAREER	Employment Vocabulary • Describing Skills & Experience • Resume & Cover-Letter Language Job Applications • Interview Preparation & Practice
COFFEE HOUSE BARISTA TRAINING PRACTICUM START DATES	2027: May 24, July 19, Sep 13 ** ADDITIONAL FEES WILL APPLY.*

- Course offerings and schedules are subject to change without prior notice. Please confirm availability prior to registration.